



General terms and conditions of sale

1. On your pre-arranged day of arrival:

Your pitch will be available from 1.45pm and rental accommodation from 3pm in July and August and from 4pm during other periods.

2. Let us know if you are going to be late :

If you fail to do so the campsite may reassign the pitch or accommodation and your down payment will be forfeited.

3. The pitch or rental accommodation will be allocated by the campsite :

Should you alter your holiday dates for any reason we are unable to guarantee you the same pitch or rental accommodation.

4. The reservation of your pitch or accommodation is only guaranteed once you have received confirmation from us and following receipt of the signed rental contract including down payment. Accepted payment methods : money order, cheque, debit/credit card, holiday cheques, cash.

5. Payment terms:

Rental accommodation

On receipt of your signed rental contract and down payment, we will send you confirmation, subject to availability. For reservations made more than 30 days prior to the start of your stay, a down payment of 25% of the total reserved amount will be payable.

For reservations made less than 30 days prior to the start of your stay, payment in full will be required at the time of reservation. The balance must be settled 30 days prior to your date of arrival at the campsite, failing which we will consider your reservation to have been cancelled and the relevant cancellation conditions shall apply.

Pitches

On receipt of your signed rental contract and down payment, we will send you confirmation, subject to availability.

For reservations made online via our website, a down payment of 25% of the total reserved amount will be payable. For reservations made by telephone or post, a flat fee of €55 (€40 down payment + €15 administrations fee) will be payable.

Reservation fees are only charged during high season.

The balance of your account balance must be settled on the day prior to your departure at the latest.

6. In the event of delayed arrival or early departure with regards to the date stated on your contract :

For pitches, the applicable on-site rate shall be payable per reserved day. For rental accommodation, no reimbursement shall be due.

7. In the event of cancellation or early termination of your stay

Without cancellation insurance, the reference date is that of your registered letter :

More than 30 days prior to your reserved date of arrival we only retain non-deductible reservation fees, namely €15.

Less than 30 days prior to your reserved date of arrival : 100% of the total reserved amount will be retained by the campsite.

For rental accommodation we strongly recommend that you take out the holiday cancellation and early termination insurance (see terms and conditions on our website).

8. On your day of departure :

Pitches must be vacated by 12 noon at the latest.

Departures after 12 noon will attract an additional one night's charge.

Mobile homes must be vacated by 10am at the latest.

9. It is the camper's responsibility to take out personal insurance :

The campsite cannot accept any responsibility for theft, fire, bad weather, etc. or for any incident related to campers' personal liability.

10. All rentals are made on a strictly personal basis :

Under no circumstances may the hirer sub-let or assign the rental object without written approval from the campsite.

11. Security deposit :

For rental accommodation a deposit of 160€ will be payable at the start of your stay. This deposit includes equipment breakage and deterioration, in the event of the accommodation being left in an unsatisfactory state of cleanliness a cleaning fee of 60€ will be retained.

The deposit will be returned to you the day of your departure.

12. All campers are required to comply with campsite regulations.